

Exam. Code : 107402
Subject Code : 1660

B.Sc. (Bio-Technology) 2nd Semester (Batch 2021-24)
COMMUNICATION SKILLS IN ENGLISH-II
Paper : BTL-156

Time Allowed—3 Hours] — [Maximum Marks—35

Note :— Attempt *five* questions in all, selecting at least **one** question from each section. The **fifth** question may be attempted from any section. Each question carries 7 marks.

SECTION—A

1. Write in detail about barriers to Listening Skills.
2. What is a Feedback ? Explain the importance of Feedback Skills.

SECTION—B

3. What important factors should be kept in mind while attending Telephone Calls ?
4. Explain the meaning and importance of Note Taking.

SECTION—C

5. What are the components of effective Conversational Skills ?

6. What is a Cue ? How do you understand a cue and make appropriate response for same ?

SECTION—D

7. Your brother is feeling nervous about taking Covid vaccine because of the rumors associated with it. Advise him to stop worrying and get himself vaccinated with positive frame of mind. Write the conversation in a dialogue form.
8. Explain the essentials of Spoken English.